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What's the best thing about your job?

I love the diversity and the variety here at Vodafone. The constant change means we are continually reviewing the way we do things which keeps work exciting and opens up opportunities to grow.

What's the worst thing about your job?

That would have to be a Friday afternoon when (God forbid!) someone forgets to put the wine in the fridge. Fortunately it doesn't happen too often! Seriously though, the one thing that can be a challenge is the Friday night conference call with Europe.

What's the best advice you've ever been given?

Breathe. Strangely enough this has got me through all sorts of situations during my life.

What's the most important lesson you've learned?

A lesson from Henry Ford: 'Whether you think you can or think you can't, you're right'. It's a very simple lesson and pretty much sums up my experience of life. Having self-belief is a great platform for moving forward. In coaching managers, I often find that by developing their self-belief, I can help them move through many obstacles.

Managing people: what approach works for you?

Empowering people. I know it's a term that's overused but it's certainly not over-rated. I have a great team who are always keen to learn more by getting involved and taking

on more responsibility. Not only does this approach work for them and support them to develop but it suits me just fine! I think it's sometimes referred to as 'delegation'.

What brings a smile to your face at work?

Vodafone has a fantastic culture which is really quite different to any that I've experienced before. There is always something entertaining going on whether its salsa dancers performing at your desk, The Feelers playing in the foyer, random jandal scrambles or people just generally having a laugh and joking around. It certainly makes working all the more fun!

What about you would surprise your colleagues, if only they knew?

Well if I was to tell you that I would be opening myself up for all sorts of humiliation! I know my team will be reading this so I may pass on answering this one.

What's the most fun work you've ever done?

Working at the University Recreation Centre when I was still at high school. Very educational.

How would you describe your career path?

My career path has been an exciting journey. It started with Housing New Zealand covering maternity leave. Since then I've had some fantastic roles and worked with some amazing teams. The roles that I had in the UK taught me the biggest lessons and prepared

me for what I do today. They enabled me to not only travel abroad but also developed me as an HR professional.

Where do you see yourself in 10 years' time?

Hopefully I'll be teaching windsurfing in Thailand. That should give me plenty of time to learn the sport myself. More realistically though, in 10 years' time I will be managing my own consultancy business focusing on HR support for small businesses. The client base will include successful businesses that I've supported to grow and develop.

What would you do differently if you won \$1million in Lotto?

See the first point above!

What's your favourite:

a. Band/singer

I have a very eclectic taste in music and particularly enjoy live music. I really love all the opportunities there are to see live acts in a nice relaxed environment (Groove in the Park, Music in the Zoo etc). Needless to say I can't wait for summer!

b. Item of clothing

Shoes definitely—particularly a pair of red Bruno Magli shoes from Italy which I don't get to wear nearly enough.

c. Way of relaxing.

This really depends on the day. I love to get out and about sailing, walking, catching up with friends over a nice meal or a glass of wine. Other days I prefer to just put my feet up at home with a great book. **ET**